LE GROUPE LA POSTE

SOCIETAL COMMITMENT DEPARTMENT

Paris, Wednesday, 30 January 2019

LE GROUPE LA POSTE ENVIRONMENT POLICY

La Poste has set itself the objective of making life easier for everyone, everywhere, every day. Corporate social responsibility is at the heart of the business model at La Poste, which is a major multi-business service group, with a long-standing presence in the regions.

The Group supports major societal transformations by contributing to the development of social and regional cohesion, encouraging ethical and responsible digital use and playing an active role in the environmental transition.

In line with the UN's sustainable development goals, its activities and expectations of its stakeholders (customers, civil society, local authorities, etc.), the Group's environmental policy covers as a priority energy, climate and air quality issues and those linked to resources and the circular economy by setting an ambition for the Group of Zero Net Emissions. In line with its infrastructures, buildings and vehicles, it addresses biodiversity and sound pollution issues.

The Group is committed to efficient management and a continuous process to mitigate environmental impacts, by working on three levels. It applies legal regulations and requirements (Compliance), it is committed to the development and application of good practice (Exemplarity), it drives change by uniting stakeholders in the ecosystem (Transformation).

The Group puts human beings at the centre of its work, including as regards the attainment of its environmental commitments. Employees are crucial to operational performance and value creation. They are made aware and receive training on things they can do within their sphere of influence, and the Group encourages their environmental initiatives.

As part of a wider environmental policy, the Group informs its suppliers and encourages them to take part. As regards energy, the climate and air quality, the aims are to reduce energy consumption, increase the use of renewable energy, cut greenhouse gas emissions and atmospheric and sound pollution.

Concerning resources and the circular economy, the aims are to use fewer resources and generate less waste, reuse and recycle more, increase the pooling of resources and the use of short local channels.

Across all of these objectives, the Group is committed to setting targets, adopting action plans and measuring their progress each year.

The Group is committed to communicating periodically and transparently with all involved and interested stakeholders (employees, shareholders, investors, customers, suppliers, NGOs and associations, etc.) on the implementation of its environmental policy.

The Group's commitment to this environmental policy is embodied by the commitment of the Executive Committee to securing the resources necessary for applying the policy and achieving its objectives.